



Keyholding & Alarm Response

Most intruder alarms that go off are false but some are not. Either way who would you want to be there to find out?

Keyholding & Alarm Response

Alliance Mobile Security operates a Keyholding & Alarm response service for both commercial and residential properties. Our specially trained Officers will respond to alarm activations day or night, every day of the year.

An alarm response service can be used as part of a wider Security solution or as a stand-alone service to provide Security to your business or indeed your home and meet the guidance of ACPO. Alliance Mobile Security takes care of the premises of a wide variety of organisations and residential homeowners.

It has many advantages including:

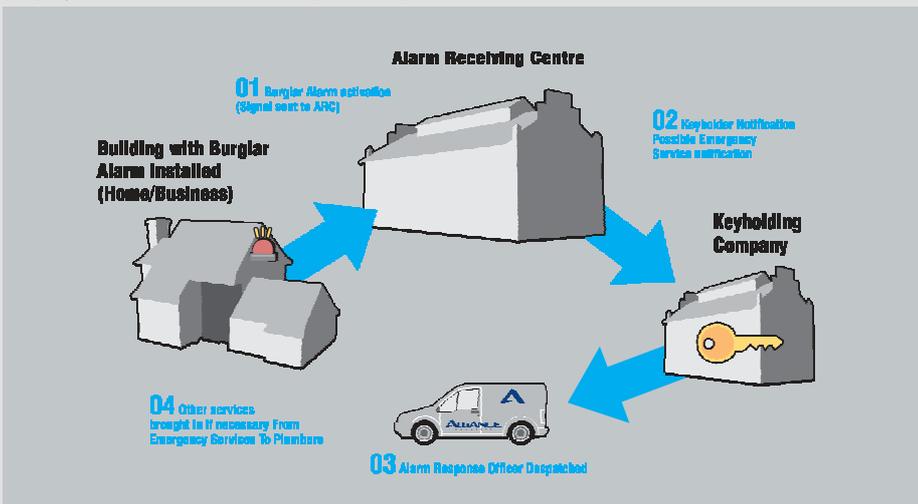
- Dealing with the nuisance of false alarms so you don't have to
- Dealing with Alarm activations when you may not be able to e.g. if you're unable to drive through the consumption of alcohol
- Eliminating the threat of an untrained person putting themselves at risk from confronting an intruder who may still be on the premises
- Avoidance of 'next day' fatigue for employees who have had interrupted sleep

When a monitored intruder alarm is activated a signal is sent to an Alarm Receiving Centre who will then contact Alliance as the nominated Keyholders. (See Fig 1)

Alliance operates on a 24-hour basis therefore we are always ready to respond to an alarm notification. We also use satellite vehicle tracking on our fleet of vehicles. This means we can provide a faster response to alarm activations through despatch of the closest resource whilst providing Quality Assurance in the service we provide. It also contributes to the Health & Safety of our people.

We also have a list of approved suppliers that we can call upon on a 24-hour basis to help secure your property and minimise the risk of further damage in the event of an incident.

Alliance Mobile Security is inspected for Keyholding and Alarm Response services by the Security Industry Authority to Approved Contractor level. All Security personnel are vetted in accordance with BS 7858 and will be licensed in the regulated environment in accordance with the Private Security Industry Act, 2001.



My home has its own Security Officer

(case study)

When the burglar alarm goes off at Kari Hansen's home it's not the nuisance or worry it used to be. Until recently, she had neighbours and family members that could be contacted to deal with it if she was at work, out somewhere, or away on holiday even though it might take hours for someone to get there. Apart from the nuisance of having them attend false alarms for her, there was always the worry that next time the alarm might not be false.

Kari has avoided this worry by signing up for a growing home security service, Key holding & Alarm Response. They hold keys to her home and details of the alarm system, and it would be Alliance who responded if Kari's alarm was activated day or night.

'When I saw that I could have my own home Security service' said Kari, 'I was intrigued but a little bit worried about trusting someone I didn't know with keys to my home. Alliance is a local family business though, the service is personal and professional and I trust them. I've got peace of mind that if anything happens and the alarm goes off when I'm away from home, someone will be there quickly and be able to deal with whatever it is professionally - so I'm more than happy.'

Gary Munday, Mobile Security Manager at Alliance Mobile Security says 'All keys and details we hold are securely stored in accordance with British Standard procedures and only used in response to an alarm activation. Our mobile patrols will aim to be at the property within 20 minutes. If it's a false alarm we'll handle that for the homeowner, minimise the nuisance of that alarm and work to prevent further false alarms by determining the cause and removing it if possible. If it's not a false alarm then we'll manage the incident. We'll liaise with the Police, secure any doors or windows that have been damaged and even bring in the right people if there is any kind of maintenance damage such as flooding.'